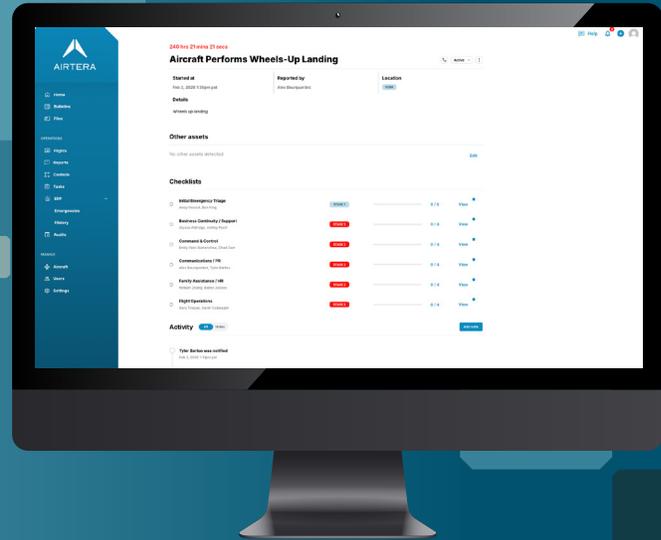




# SAFETY MANAGEMENT SYSTEM

## Emergency Response Planning (ERP)



AirTera's Emergency Response Planning (ERP) is a mobile-first emergency management tool built directly into our SMS. It replaces fragmented phone trees, static binders, and manual coordination with a structured, collaborative platform designed to help operators respond decisively when it matters most.

The ERP centralizes emergency triage, response coordination, documentation, and audit tracking, ensuring clarity, accountability, and inspection-ready records.

### AirTera Helps Operators Meet FAA Part 5 Emergency Preparedness Requirements (effective May 28, 2027)

## What Makes AirTera<sup>SM</sup> ERP Different

- 1. Mobile-First Emergency Activation** - Initiate an emergency response instantly from any device. No binders and no delays.
- 2. Structured Two-Step Response Framework**
  - **Step 1: Initial Triage** - Decision-making team assesses and determines level of emergency.
  - **Step 2: Full Activation** - If confirmed, key response groups are invited into the platform to execute coordinated checklists.
- 3. Collaborative Checklist Execution** - Built-in out-of-the-box emergency checklists with the ability to create fully custom workflows tailored to your operation.
- 4. Real-Time Coordination & Communication** - Add internal and external contacts, assign responsibilities, upload files and photos, and track live progress across all teams.
- 5. Complete Audit Trail & Performance Tracking** - Every action is logged. The platform tracks response time, duration, activity history, documentation, and decision records, ensuring inspection-ready compliance.
- 6. Secure Document & Drive Support** - Store, upload, and manage emergency files, evidence, and supporting documentation directly within the platform.

## Measurable Operational Impact

**Reduces emergency coordination time by 30-50%**  
Structured workflows eliminate confusion and duplicated effort.

**Improves response accountability**  
Every action, decision, and timestamp is recorded.

**Ensures inspection-ready documentation**  
Complete activity logs and document retention built in.

**Protects operational reputation**  
Coordinated, decisive response reduces risk exposure and downstream impact.