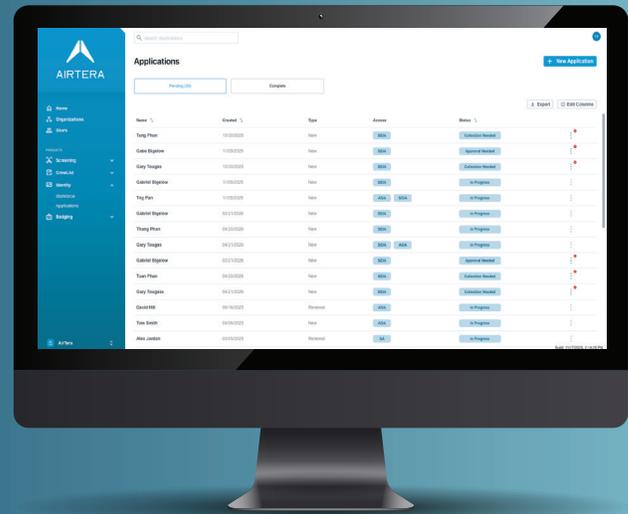# AIRTERA

IDENTITY MANAGEMENT SYSTEM

Most airport and airline credentialing systems are outdated and rely on paper packets, spreadsheets, and disconnected tools. AirTera IDMS replaces these manual processes with a modern platform that digitizes and streamlines the entire badging and vetting workflow from **application initiation to badge issuance, renewal, and deactivation.**

Built to Meet Your Needs

This solution digitizes the entire airport badging and credentialing workflow, eliminating paper forms and the manual storage of sensitive PII. It centralizes the tracking of background checks, vetting, training, and badge status in a single, secure system while supporting compliance with TSA and FAA regulations. With customizable administrative roles and controlled access, the platform enhances security and oversight, and it is designed to scale seamlessly across multiple vendors, tenants, and locations.

Modern, clean interface based on user feedback with user-friendly design

Fully digital workflow that streamlines forms, training, checks, and applications

AI-driven validation to improve data accuracy and reduce errors

Customizable reporting that lets users tailor data views to their needs

Secure online tracking for complete accountability

Built to integrate with access control systems

Trusted Agent tools integrated within the IDMS

Ability to build custom airport specific training courses

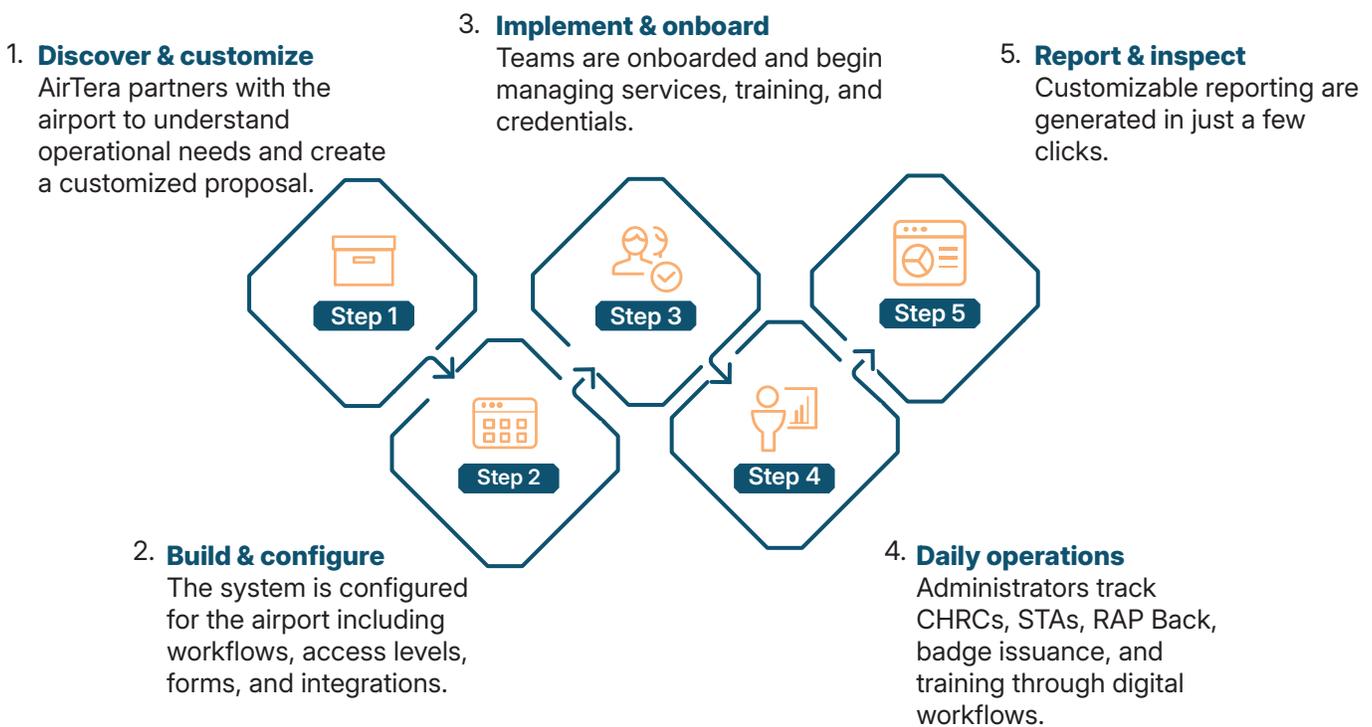Pre-filled applications using field extracting technology

Regularly scheduled platform updates without software installs

Key Features

- Criminal History Records Checks
- Security Threat Assessments
- RAP Back enrollment and management
- Badge management from issuance to deactivation
- Online training with custom content creation

- Trusted Agent tools for adjudication and biometric capture
- Secure document upload and storage
- Inspection ready reporting
- Scalable design for operations of all size

How it Works

1. **Discover & customize**
AirTera partners with the airport to understand operational needs and create a customized proposal.

2. **Build & configure**
The system is configured for the airport including workflows, access levels, forms, and integrations.

3. **Implement & onboard**
Teams are onboarded and begin managing services, training, and credentials.

4. **Daily operations**
Administrators track CHRCs, STAs, RAP Back, badge issuance, and training through digital workflows.

5. **Report & inspect**
Customizable reporting are generated in just a few clicks.

Step 1
Step 2
Step 3
Step 4
Step 5

About AirTera

AirTera℠ combines security, safety, and compliance into a single modern, user-friendly platform that equips airside, airport, and ground operations with tools to operate efficiently and effectively. With deep industry knowledge and over 25 years of experience, AirTera℠ provides the guidance and technology needed to meet TSA, FAA, and DOT compliance—earning the trust of our clients as a reliable partner.

Contact Us

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